

Departmental Short-Term and Long-Term Strategic Issues

Department: Treasurer

FY2007

Short-Term Issues: List critical issues facing the department now and through the next couple fiscal years.

- Office restructuring to improve customer service and efficiency.
- Pursuing the Judicial Sales process of delinquent real estate sales on line.
- Implementation of new billing requirements facilitated by the change to Personal Property Tax Relief Act passed by the State Legislators in 2004.

Long-Term Issues: List major issues or trends that may confront the department beyond the next couple fiscal years.

- Elimination of personal property taxes by the Commonwealth of Virginia.
- Elimination of County decals.
- Installation of a new Billing Collections and Cashiering system.
- Office conversion to a collection agent versus a processing office.
- Initiation of new procedures in handling and reconciliation of monies to adapt to the increasing volume of electronic payments.